

# Labs on Fullscript vs. Rupa:

## Which platform is right for you?

Fullscript offers a single platform that delivers industry-leading labs, clinically effective supplements, and an intuitive suite of tools to promote patient adherence and outcomes.

Labs on Fullscript includes an extensive catalog of blood labs and specialty tests, EHR integrations, extensive phlebotomy coverage, and features that streamline your testing workflow.

However, in some cases, Rupa Health may offer solutions that aren't yet available on Fullscript, but will be available in the coming months. **Here's a summary of solutions currently only available on Rupa.**

Decision criteria	Rupa capabilities
<b>Your Practice Location</b>	If the majority of your patients live in NY, NJ, or RI, you can use Rupa to offer <u>select testing</u> from 16 lab companies.
<b>Select Lab Companies</b>	Rupa carries select specialty labs not yet available on Fullscript. Many of these labs will soon be available on the Fullscript platform.  Cyrex, ZRT, Alletess, IgeneX, Spectracell, US Bioek, RealTime Labs, Commonwealth Diagnostics, DHA Laboratory, Infinite Allergy Labs, Microbiome Labs, Quicksilver, Sanesco & NeuroLab, Tiny Health, Immunosciences Lab, Inc. Tru Diagnostic, Empire City Labs, Aerodiagnosics.
<b>EHR Integration</b>	Rupa is integrated with select EHRs that are not yet available on Fullscript.  Healthie, Optimantra, Acubliss, PracticeQ, OptimalDx
<b>In-Office Blood Labs</b>	Fullscript will be launching in-office blood labs for Quest Diagnostics and Access Medical labs early in 2026. In the meantime, Rupa offers a solution for Access Medical Labs that allows providers to order and manage all supplies and pick-up schedules.
<b>Patient-Initiated Ordering</b>	If you're looking for a patient-initiated e-commerce experience today, where you can create a storefront of tests for patients to purchase on their own through Rupa's <u>Labshops</u> feature.

# Frequently Asked Questions

## Why was Rupa acquired by Fullscript?

Together, Rupa and Fullscript are building a more comprehensive lab testing experience, thoughtfully designed to simplify the diagnostic testing experience for your practice and your patients. You'll find exceptional support, competitive prices, and a smoother experience all around.

## I have a Rupa account — should I register for Labs on Fullscript?

No. You don't need to register. We're moving Rupa accounts to Fullscript in planned cohorts, ensuring the labs, features, and integrations you rely on are ready before you switch. This way, your experience on Fullscript is seamless from day one.

## Why would I sign up for Rupa if I'll have to move to Fullscript?

Labs on Fullscript is an excellent fit for many providers, and we're working hard to continue expanding the test catalog, launching new integrations, and building new features. However, if Rupa has labs or features you need today that Fullscript doesn't offer, go ahead and sign up. You can get started with Rupa until it's time to move to Fullscript. At that time, we will seamlessly transfer your patients, orders, and history for you. The move to Fullscript isn't happening in large numbers until **2026**, so Rupa remains the best option if it meets your needs right now.

## What can I expect from Labs on Fullscript in the future?

**Today:** Labs on Fullscript is growing quickly. We've expanded the catalog with new blood labs and specialty tests, added workflow features to make ordering and interpreting results easier, and started rolling out AI-driven tools that turn lab results into actionable clinical insights — all with a single login.

**Future:** We're combining the best of Rupa and Fullscript into one platform. Providers will be able to run advanced diagnostics, use decision-support tools to inform personalized treatment plans, and send those plans directly through Fullscript to drive better patient adherence—all in one place.

# Frequently Asked Questions (con't)

## I have a Rupa account — when will I need to move to Fullscript?

We've completed a small pilot and are using 2025 to refine the transition experience and expand the platform. Larger cohorts will begin moving in **2026**.

## What will happen to my Rupa account?

Your window to make the move will close 14 days after your account becomes eligible. After that period, your account will revert to 'view-only' and you'll need to make the move to order new labs. Don't worry, you'll still be able to access your Rupa account to view historical orders, access financial information, download results, and seamlessly transition all of this information to Fullscript. You'll need to move to Fullscript to order any new lab tests.

## Who do I contact if I have questions or feedback?

Our dedicated labs support team is available for patients and providers looking for support with Labs on Fullscript.

**For support:** call 1 888-488-8153 or email [welcomerupa@fullscript.com](mailto:welcomerupa@fullscript.com).

**For labs specific support:** call 1-888-894-4014 or email [labs@fullscript.com](mailto:labs@fullscript.com).



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for success**

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