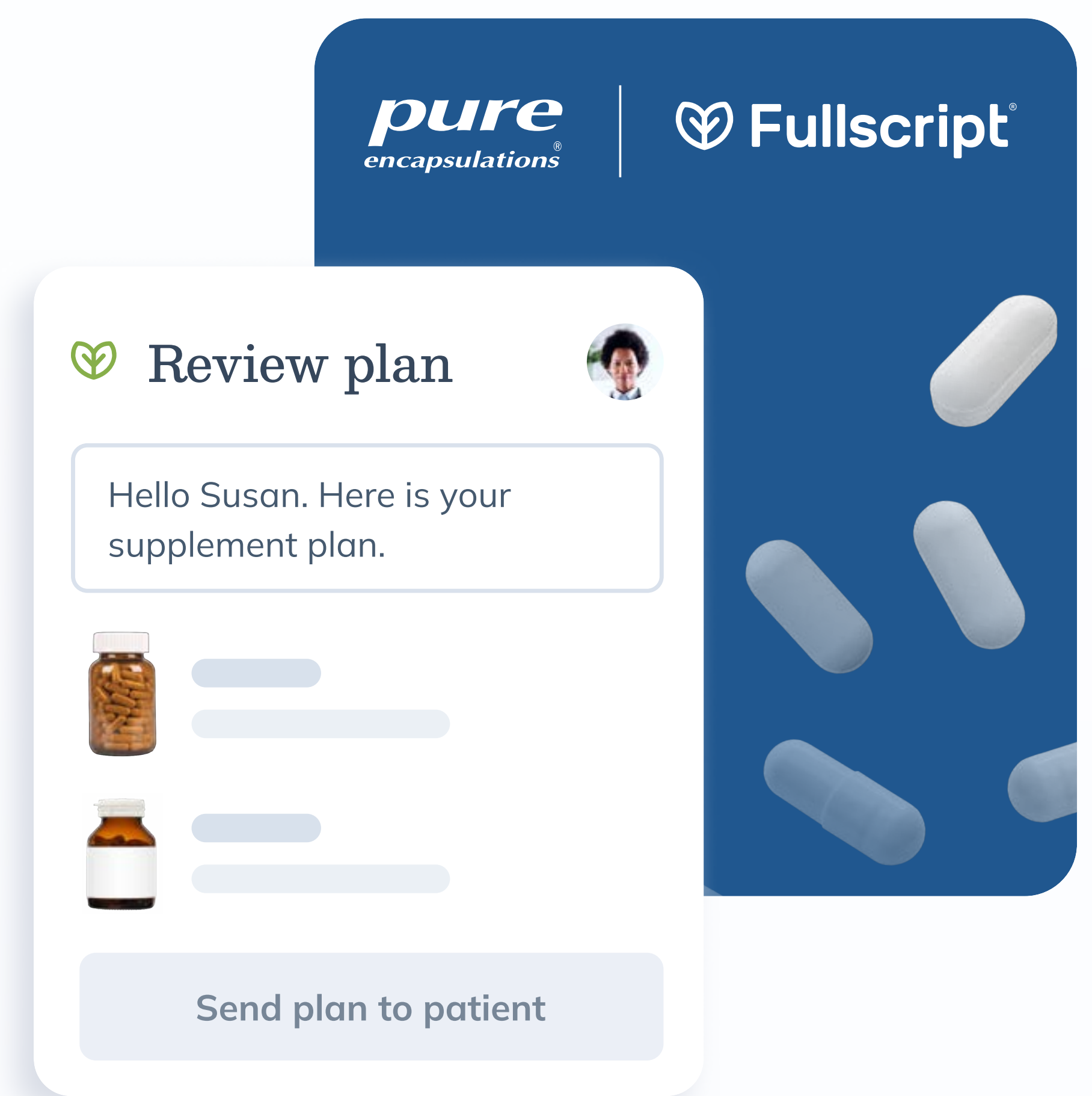


Download your patient list from Pure Patient Direct

Before importing your patients to Fullscript, you'll first need to download your patient list from Pure Patient Direct.

You have until October 15, 2026 to do so.

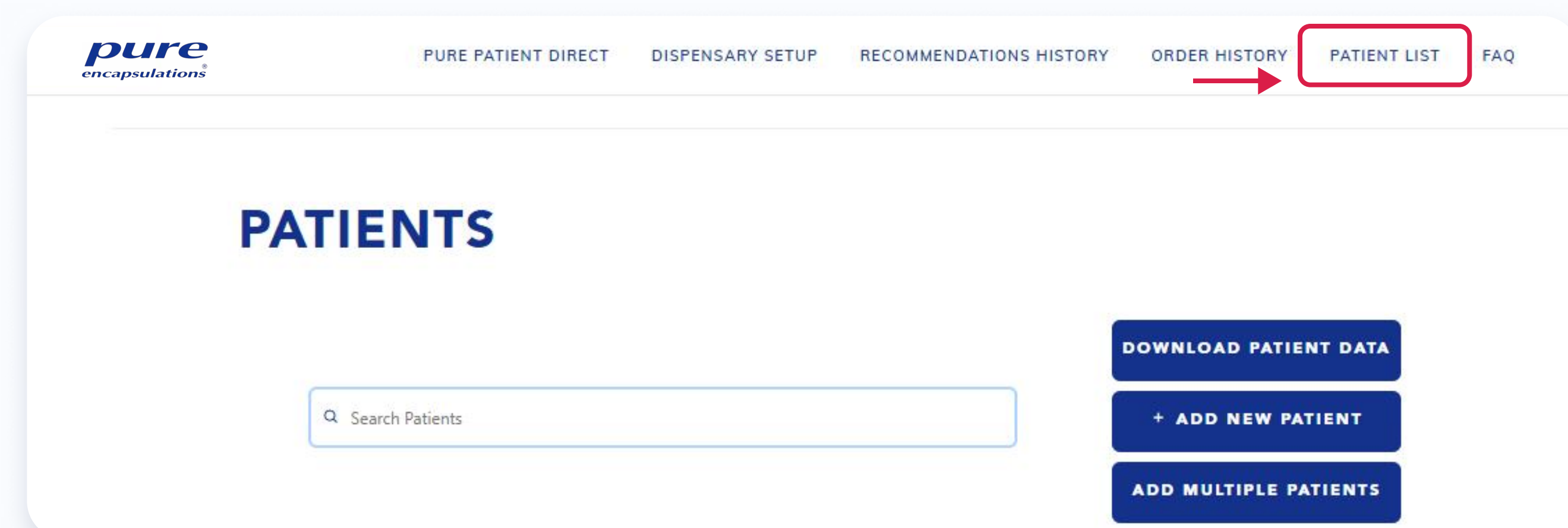


1. Log in to Pure Patient Direct

Go to pureencapsulationspro.com/patient-direct and sign in using your Pure Patient Direct credentials.

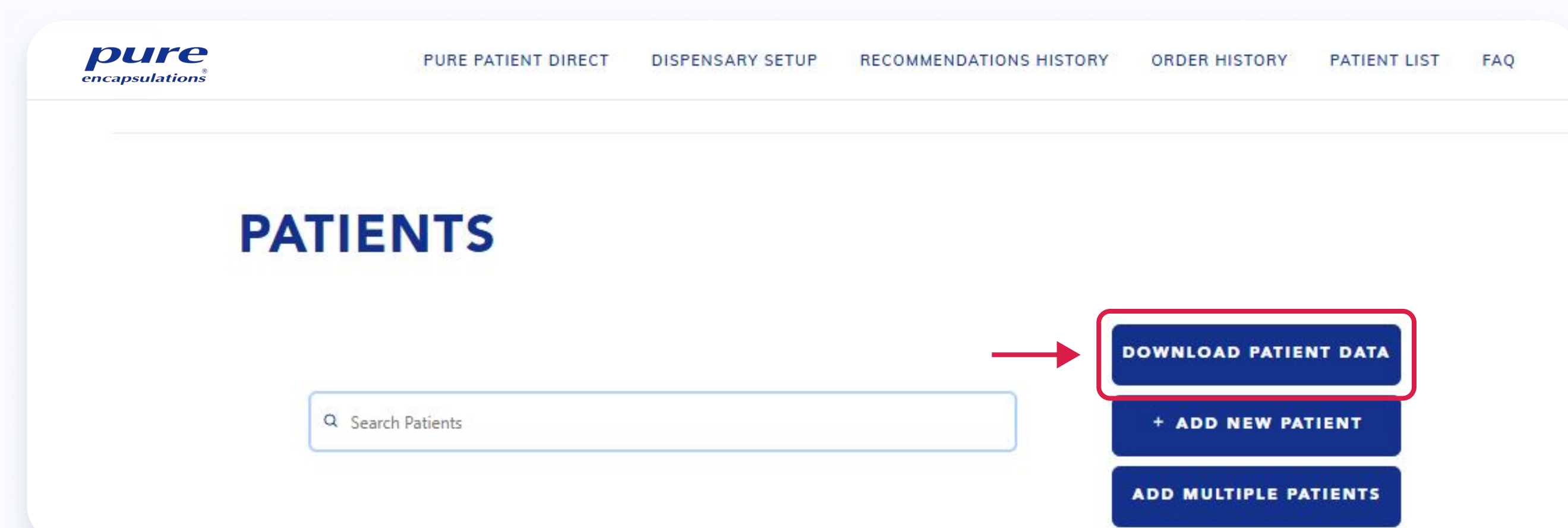
2. Go to the Patient List page

From your dashboard select *PATIENT LIST* in the main navigation.



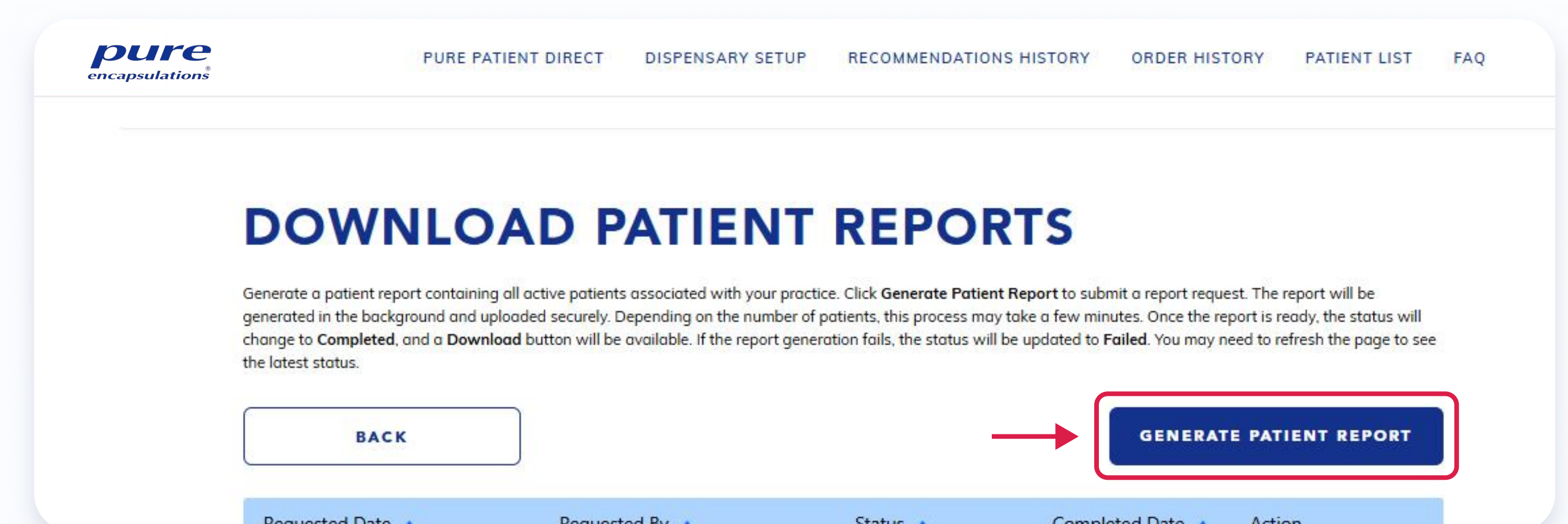
3. Go to the Patient Reports page

Go to the Patient Reports page by selecting *DOWNLOAD PATIENT DATA*.



4. Download your Patient List

On the Patient Reports page select *GENERATE PATIENT REPORT*.



5. Review your CSV file before moving on

Open your CSV file and confirm it includes the patient details you want to transfer, such as:

- First and last name
- Email address
- Mobile phone number, if available

Helpful tip:

Save your file somewhere easy to find, like your desktop or downloads folder.

Need a hand?

Pure Patient Direct's support team can help you work through the process. Scan the QR code for extra help.

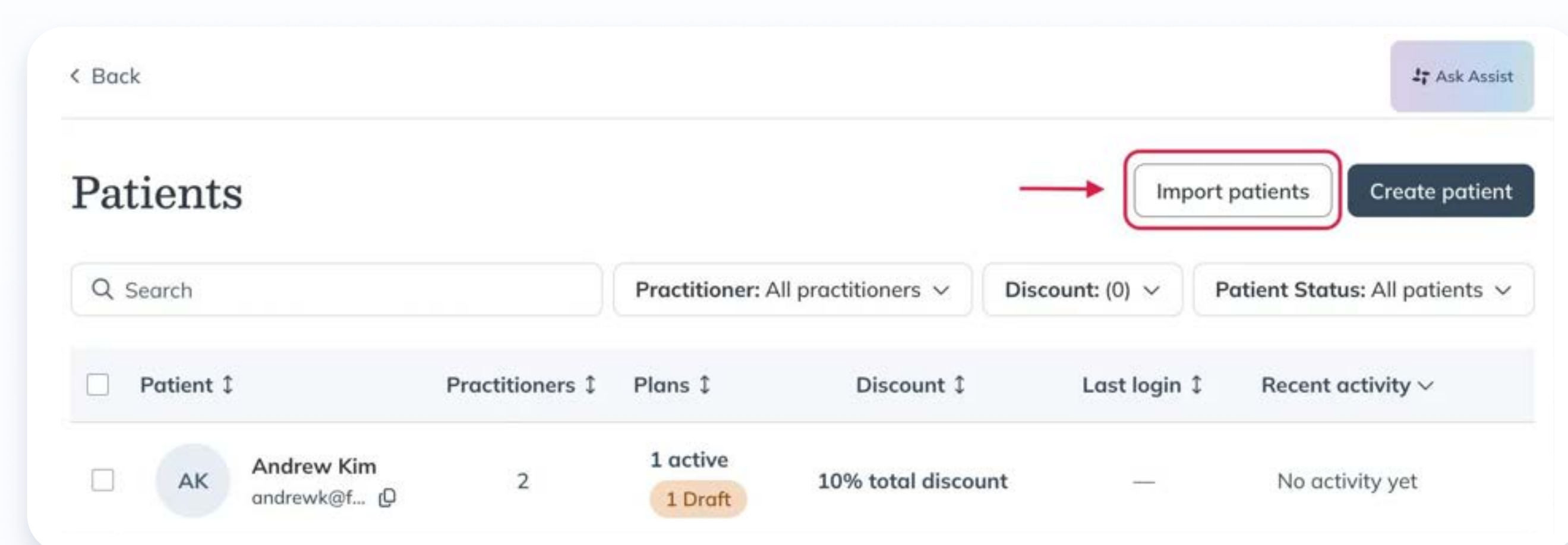


Import your patient list into Fullscript

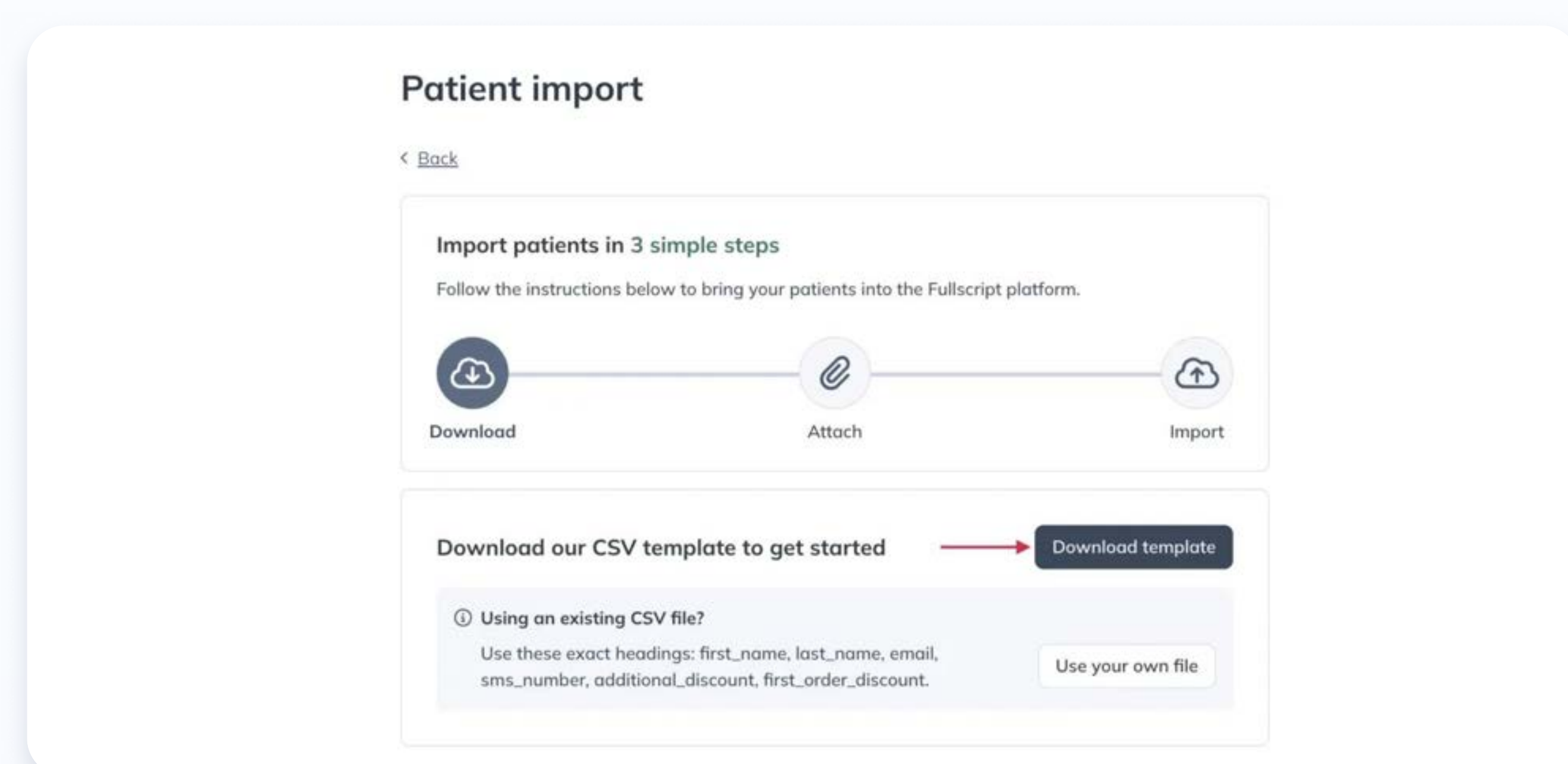
With your Fullscript-ready CSV file from Pure Patient Direct, you can now import your patients to Fullscript. If you haven't created your free Fullscript account yet, create your account first.

1. Open Patients and upload your CSV

From your Fullscript account, select Patients from the main navigation. Then select *Import patients* in the upper-right corner.



Drag and drop your CSV file into the upload area, or select *Browse computer* to choose the file from your device.



2. Choose whether to invite patients

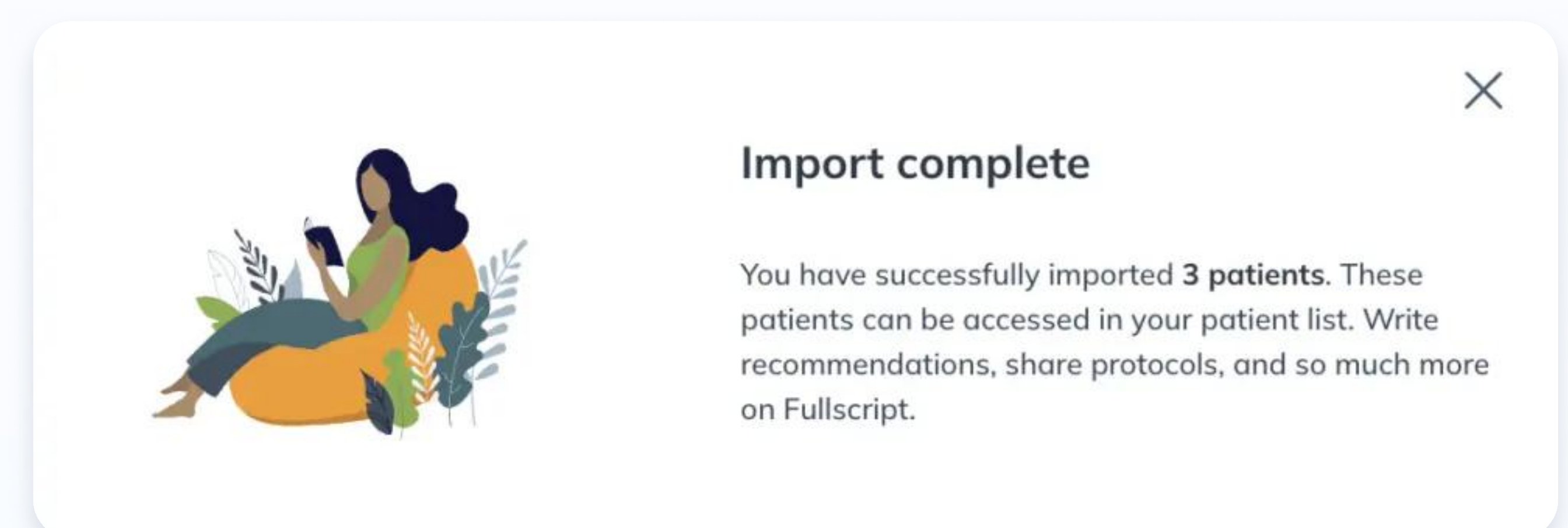
Before importing, choose whether to send an invite email to all patients. You can preview the invite email before sending.

Send invite email: Patients can sign in right away.

Don't send invite email: Patients can be invited later when you send plans.

3. Start your import

Select *Import* to start the upload. You can navigate away while the import runs and check progress from *Notifications*.



4. Review any issues

If Fullscript finds a few errors, you'll be able to correct them directly. If there are several errors, download the error CSV, make the updates, and re-import only the patients that need fixing. Once any issues are resolved, you can start sending plans, and continuing your care.

Need a hand?

Fullscript's **Customer Success Team** can help you upload your file, troubleshoot errors, and finish your transition with confidence.

